



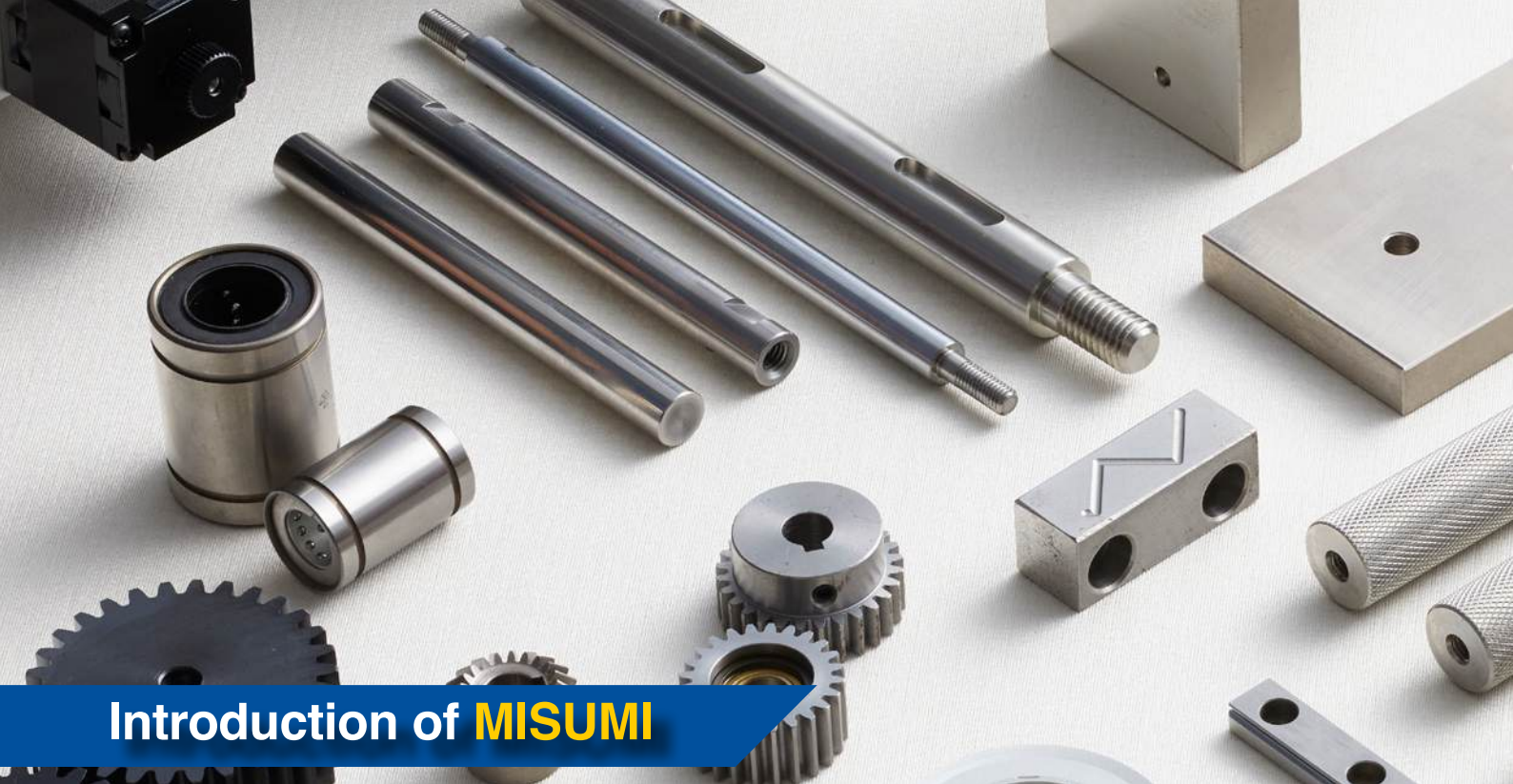
Quality - Cost - Time
INNOVATION

Company Profile

**Innovation in Industrial Supply Commerce for
Variety of Industrial and Engineering Components**

Southeast Asia and India Edition

Singapore, Thailand, Vietnam
Malaysia, Indonesia, India



Introduction of MISUMI

Ever since the founding of the company in 1963 in Japan, MISUMI Group has been operating from behind the scenes in supporting the manufacturing industry, expanding our business throughout the global market. In Asia, we have established our subsidiaries in Singapore, Thailand, India, Malaysia, Indonesia, Vietnam, and etc.

MISUMI maintains 99.96% on-time success ratio for delivery of orders, earning customers' complete trust in knowing that any product ordered will be delivered on time. This achievement has led to MISUMI's robust market growth.

MISUMI's Business Operations Comprise:

1. **"FA Business"** mainly handles standardized components for automated equipment used in factory automation and other applications;
2. **"Die Components Business"** mainly handles die and mold parts used to make automobiles and electronics devices;
3. **"VONA (Variation & One-stop by New Alliance) Business"** is a relatively new distribution business which sells third-party manufactured products alongside MISUMI brand products. Products sold through the VONA platform include components for production equipment, materials for production activities and maintenance, repair and operations (MRO).

MISUMI has been proactively supporting the manufacturing industry from behind the scenes, starting from catalog sales in Japan and throughout the world. With customers' conveniences as our top priority, our mission is to provide high quality (**Quality**), low cost (**Cost**) and reliably quick delivery times (**Time**). We will continuously innovate MISUMI model in response to the advancement of digital manufacturing and to support customer's total manufacturing processes.



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MISUMI Group's Business Outline

MISUMI Group's business operations comprise: FA Business, which mainly handles standardized components used in factory automation and other applications; Die Components Business handles die and mold parts used to manufacture automobiles, electronics and electrical equipment. The VONA Business is a relatively new distribution business, selling third-party brand products alongside MISUMI brand products. Products sold under the VONA Business include components related to production facilities, production auxiliary materials and consumables such as MRO.

Major Products Handled by MISUMI Group



		Product Category	31 Million Product Items			
Manufacturing Business	FA Business	FA Standardized mechanical components	 Shafts	 Timing Pulleys	 Linear Bushings	 Flat Belt Conveyors
			 Shaft Collars	 Locating Pins	 Gears	 Couplings
	Die Components Business	Positioning devices and measurement equipments (OST Business)	 Motorized Stage Units	 Actuators	 Optical Measurement Devices	 Optical Waveguide Alignment
		Standardized parts for press and plastic die and mold parts	 Punches	 Button Dies	 Ejector Pins	 Sprue Bushings
Distribution Business	VONA Business	Mechanical components	 Sensors and Switches	 Couplings	 Screws, Bolts and Nuts	 Casters
		Wiring, control and PC components	 Connectors	 Switches	 Cables	 Transformers
		Cutting tools and components for production machining	 End Mills	 Hexagonal Wrenches	 Milling Chips	 Calipers
		Packaging, logistics & storage materials and safety & protection, environmental, sanitary and office supplies	 Carts	 Work Gloves	 Parts Cleaner	 Laboratory Equipment & Supplies

*FA : Factory Automation * OST : Optical & Scientific Technology * VONA : Variation & One-stop by New Alliance



MISUMI QCT Model

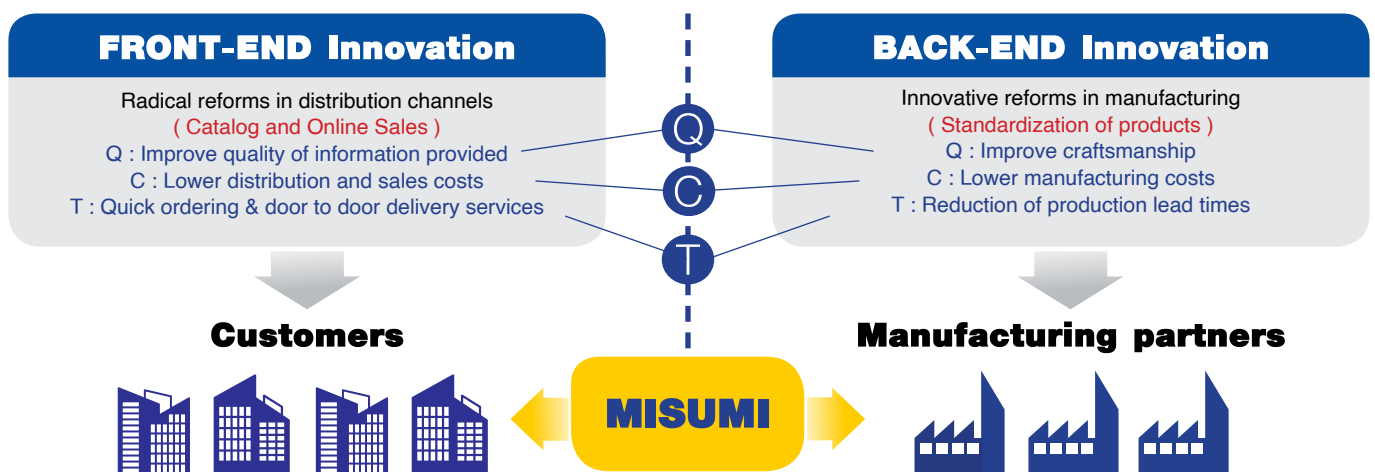
MISUMI Group engages in both manufacturing and distribution businesses. These are in turn supported by our business foundation and IT infrastructure. In the manufacturing business, we are standardizing products, expanding product domains, and strengthening our production infrastructure. Meanwhile, in the distribution business, we are increasing our product lineup and enhancing service offerings. Furthermore, we are working towards building a production materials platform by continuing to drive forth innovation within the business foundation, including IT, production, and distribution.

Transforming our business structure toward production materials platform



MISUMI is leveraging the “MISUMI QCT Model”, which aims to deliver high quality (Q) at low cost (C) with reliable, quick delivery times (T); radically transforming both customer distribution channels through catalog and online sales and transforming manufacturing through product standardization. As ‘behind-the-scenes supporter’ of the global manufacturing industry, we assist customers within the industry by offering optimal services and delivery of a wide range of products used at manufacturing sites.

MISUMI QCT Model

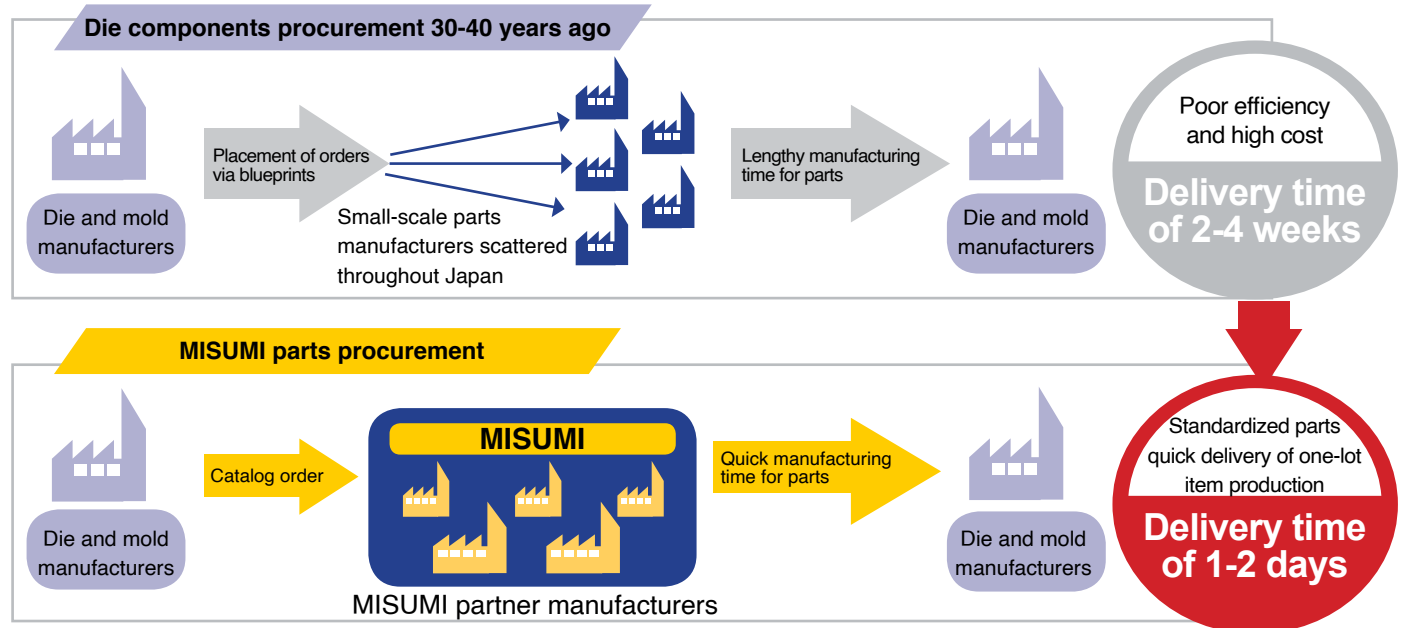




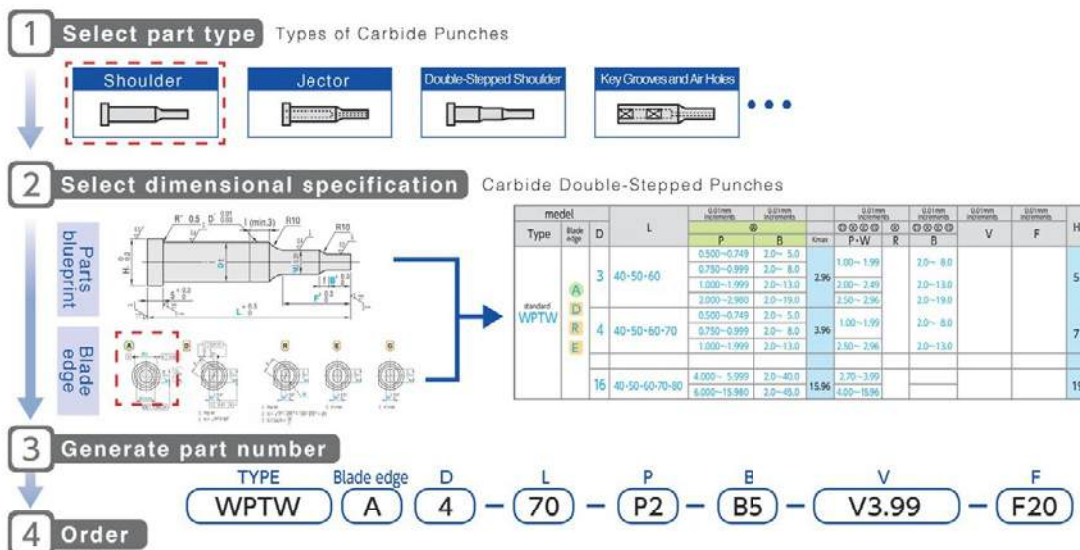
Manufacturing Business

MISUMI Group's e-catalog, mobile application and paper catalogs are devised so that customers simply enter a part number and dimensions to place an order. Traditionally, the ordering process for parts were inefficient. When ordering FA equipment parts or Die components, customers had to draw up blueprints for each part or component, select from a wide array of parts manufacturers, and individually negotiate delivery times and prices. MISUMI has significantly alleviated inefficiencies in parts procurement by standardizing parts and selling these offerings through online catalog.

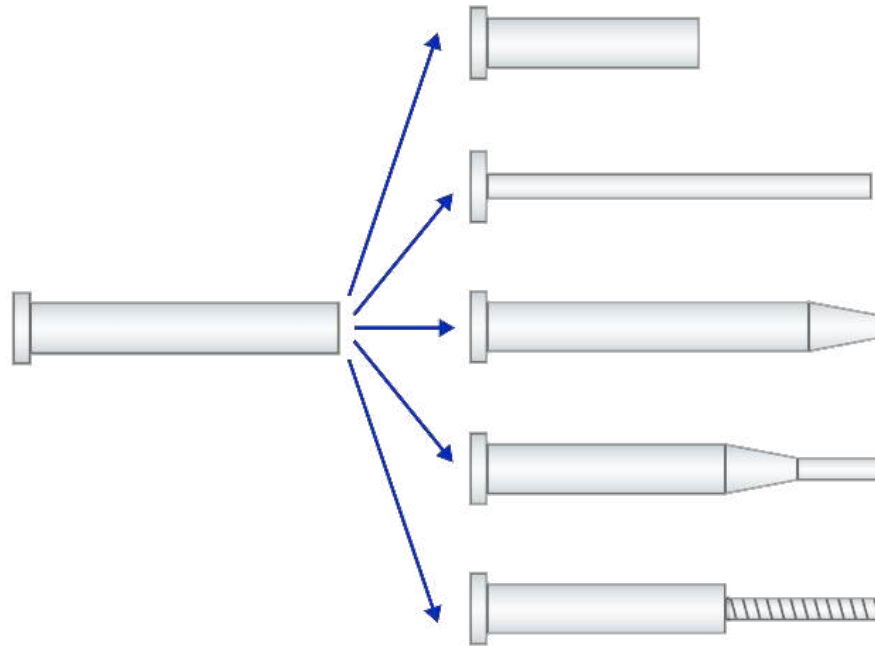
⚙ MISUMI's innovation for parts procurement



⚙ MISUMI's catalog order process

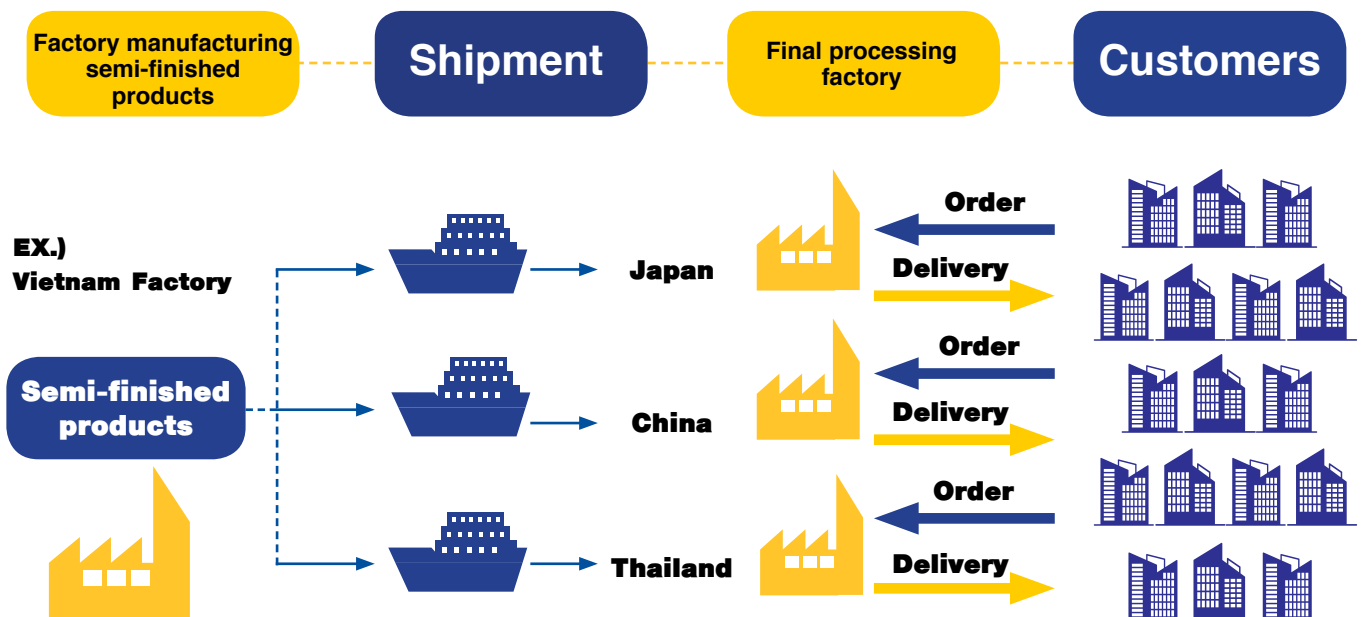


We mass produce semi-finished products at large-scale factories and complete final processing of these parts as ordered by customers in the market where they are required for use. This facilitates low cost, reliable and quick deliveries.



Semi-finished products → Finished products

⚙️ **Two contradictory competitive advantages which co-exist in tandem**



Profit as a result of large-lot production

Global production in optimal locations & economies of scale



One-lot order production where time is of the essence

Small lot, quick delivery, minimal inventory



Distribution Business

VONA Business is MISUMI's distribution business, furnishes customers with a wide range of products. In addition to our traditional lineup of die and mold components and FA manufacturing equipment components, we are also expanding our lineup of third-party brand products, which include production auxiliary materials and consumables used at manufacturing sites, such as tools, gloves, and packaging. In 2010, the VONA platform was launched to enable one-stop purchasing of various parts used at manufacturing sites for those customers looking to efficiently procure parts, while tapping into the needs of parts manufacturers looking to expand sales avenues outside of their own sales network. We are expanding the number of third-party manufacturers for which we handle products, thereby fortifying our product lineup. In addition, we are accelerating the growth of this business on a global scale.

Variation & One-stop by New Alliance

MISUMI brand mechanical components



Third party brand mechanical components

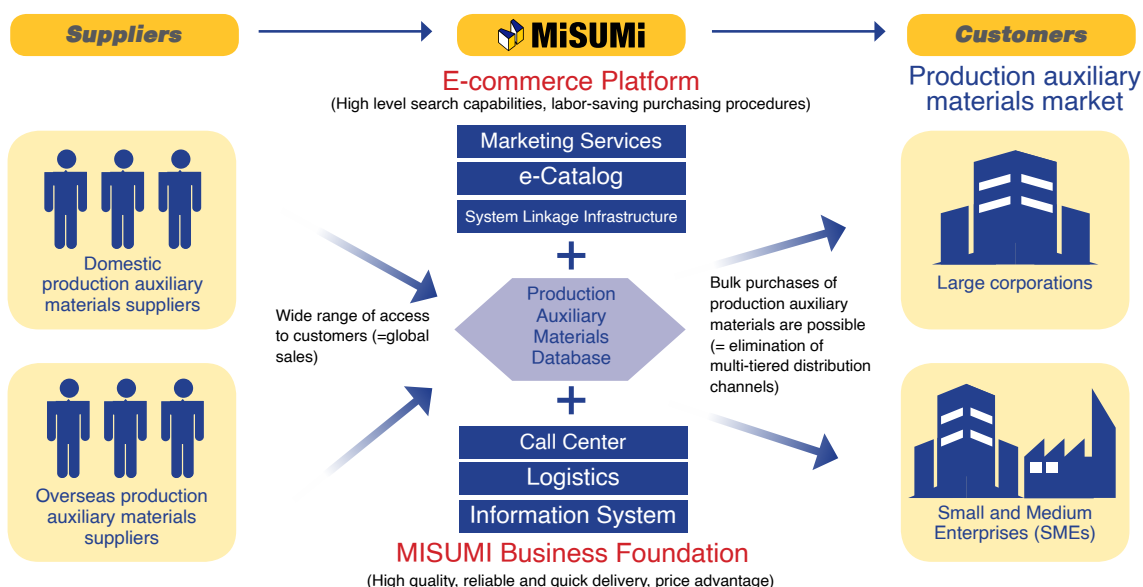


Tools and consumable supplies



Strengths of the VONA business

VONA Business is the platform that connects suppliers with customers around the world.



Product Category Overview



Manufacturing Business

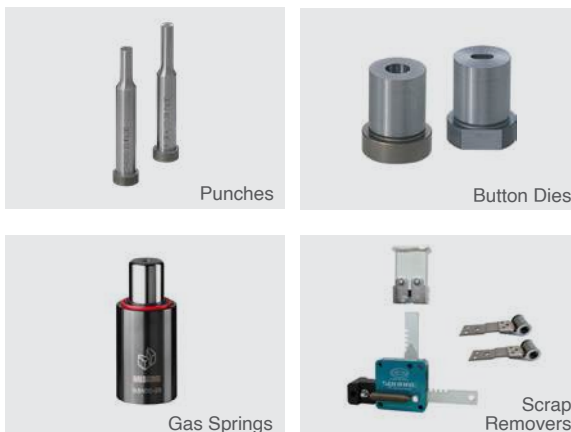
Factory Automation Business

Automation Components

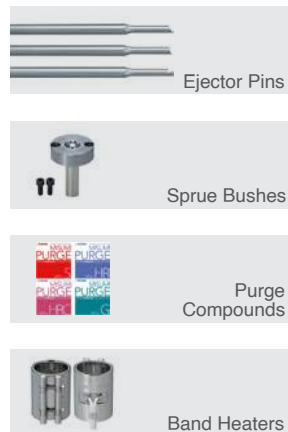


Die Components Business

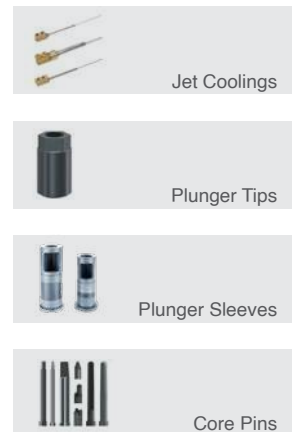
Press Components



Mold and Injection Components



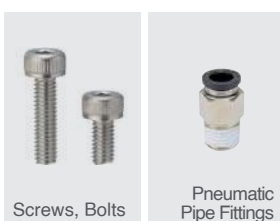
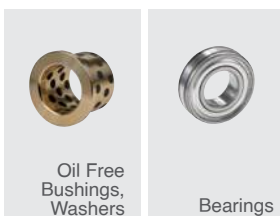
Die Casting Components



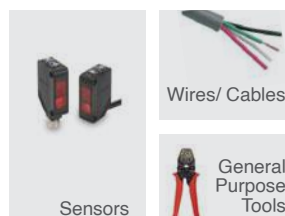
Distribution Business

VONA Business

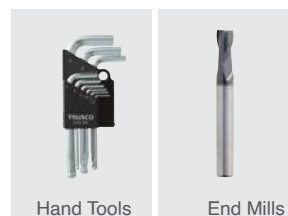
Automation Components, Fasteners



Wirings, Electrical & Controls

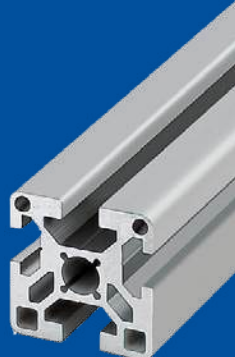


Cutting Tools, Processing Tools



Material Handling & Storage, Safety & General Supplies, Lab & Clean Room Supplies





Linear Motion



Linear Shafts



Linear Bushings



Linear Guides



Ball Screws



Shaft Collars



Actuators

Rotary Motion


Cam Followers,
Roller Followers


Ball Bearings


Toothed Lock
Washers for
Bearings


Bearing Units


Bearings with
Housings


Rotary Shafts

Rotary Power Transmission



Shaft Couplings



Timing Belts



Timing Pulleys



Gears



Keyless Bushings



Chains, Sprockets

Conveyors & Material Handling



Ball Rollers



Belt Conveyors



Wheel Conveyors



Roller Conveyors



Guide Rollers



Flat Belts

Locating, Positioning, Jigs & Fixtures



Locating Pins



Clamps



Shims Flats



Flat Stoppers


Bushings for
Locating Pins

Indexing
Plungers

Inspection



Contact Probes



Manual Stages


Goniometer
Stages


LED Lamps


Power
Controllers

Pneumatic
Modules

Framing & Support



Aluminum Frames



Brackets


Aluminum
Pipe Frames


Metal Joints


Stands for
Factory Frames

Casters
for Pipe Frames

Casters, Leveling Mounts, Posts



Casters



Adjusters



Anchor Brackets



Angle Brackets


Wheels for
Casters


Lifting Units

Antivibration, Sound Proofing Materials, Safety Products



Sound Proofing


Antivibration
Pads

Compact
Trims


Edge Trims



Adhesive Tapes



Corner Trims

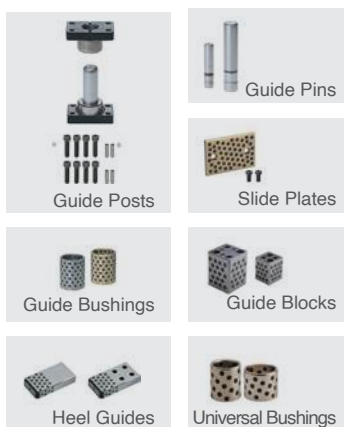


DIE COMPONENTS BUSINESS

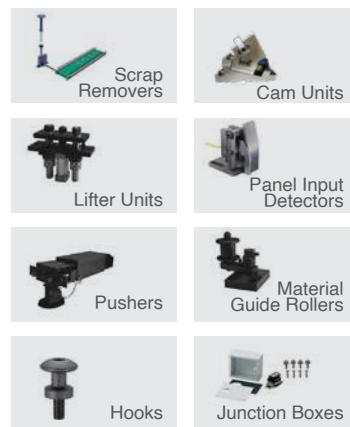
Punches & Dies



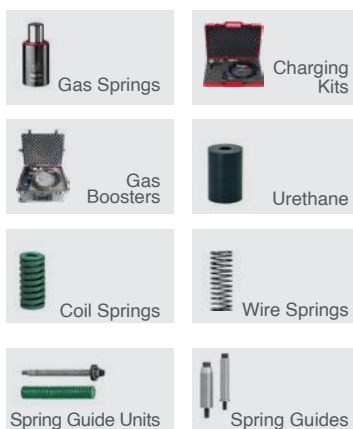
Guide Components



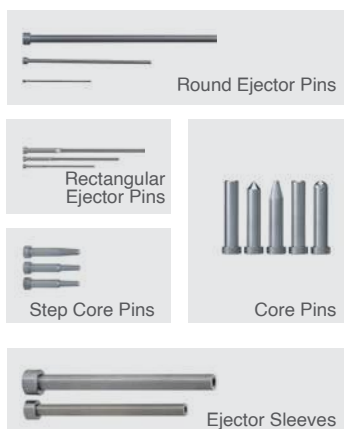
Peripheral Components



Springs



Pins Components



Heating Components



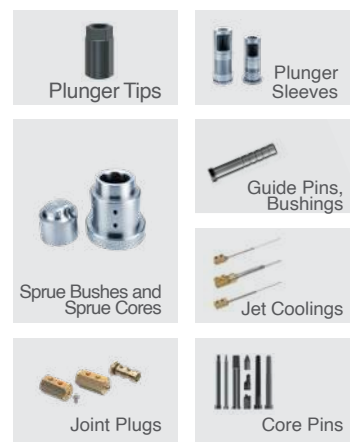
Cooling Components



Injection & Maintenance



Die Casting Components





Automation Components, Fasteners



OILES

Oil Free Bushings



NTN, NSK

Bearings



KITZ

Valves



SUNCO

Screws, Bolts



TAKIGEN

Catches



CHIYODA

Tubes



NBK, IMAO

Levers



PISCO

Pneumatic Pipe Fittings

Wirings, Electrical & Controls



OMRON

Sensors



OMRON

Switches



NANABOSHI

Connectors



FUJI ELECTRIC WIRE INDUSTRIES

Wires/ Cables



NICHIFU

Crimps



TAKACHI, OHM Electric

Cable Glands



LOBTEX

General Purpose Tools



OMRON

Relays



COSEL

Switching Power Supplies



SANWA

Measuring Devices

Cutting Tools, Processing Tools



OSG

End Mills



NACHI

Drill Bits



YAMAWA

Screw-Hole Related Tools



TUNGALOY,
BIG DAISHOWA SEIKI

Milling Cutter Inserts/ Holders



NIIGATA SEIKI

Measurement Tools



YANASE

Abrasives for Grinders



TONE, SUPER TOOL

Hand Tools

Material Handling & Storage, Safety & General Supplies, Lab & Clean Room Supplies



NITTO

Tape Supplies



HELLERMANN TYTON

Cable Ties



TRUSCO

Conveyances/ Dolly Carts



TRUSCO

Lifters/ Hand Pallets



SEKISUI

Container Pallets



ESCO, HHH

Suspended Clamps



SHOWA GLOVE

Gloves



MIDORI ANZEN

Safety Goggles/ Face Shields



TANIZAWA

Helmets



TGK

Laboratory Containers

5 Benefits of MISUMI

1. One-Stop Shop Service

MISUMI offers quick, hassle free, one-stop shop service to save your time.



2. On Time Delivery, Fast Delivery

On time and fast for every single brands.
On time delivery guarantee at 99.96%.



3. Free Delivery, No MOQ

No need to pay delivery cost*.
Unlimited number of pieces or minimum price of order.



4. Easy to Search, Easy to Buy

- Search with Item code
- Search with Item name or brand
- Choose item from picture in item group



*Not good at searching?
It's not your problem any more!*

5. Please contact us

We are available to assist on any matters.

Technical Support



- › Give advice on How to choose items
- › Compare item code
- › Item information
- › Technical information/3D CAD

Customer Service



- › Adjust delivery date
- › Change your ordering
- › Give advice on How to use e-Catalog
- › Give advice on How to ordering online

*Delivery fee may be applicable for some overseas markets. Contact MISUMI in your country for more information.



7 Million

Products

2,000

Brands

50,000

Stock Items



How to Contact

Customer Service

Tel : +65-6733-7211

Email : cs@misumi.com.sg

Office Hours

Monday–Friday (9:00 am - 6:00 pm)

Saturday (9:00 am - 3:00 pm)

Sunday (Closed)

*Refers to Local Time.



Singapore Office:

331 North Bridge Road, #07-02 Odeon 331,
Singapore 188720



Homepage: <https://sg.misumi-ec.com/>





16 Million

Products

2,650

Brands

200,000

Stock Items

How to Contact

Customer Service

Tel : +66-33-684-730

Email : cs@misumi.co.th

Office Hours

Monday-Saturday (8:00 am - 6:00 pm)

Sunday & Public Holiday (Closed)

*Refers to Local Time.



Head Office:

300/24 Moo 1, Eastern Seaboard Industrial Estate, Soi 5, T.Tasith, A.Pluakdaeng, Rayong 21140, Thailand



Bangkok Office:

4345 Bhiraj Tower at BITEC, 24th Floor, Room No. 2404-2410, Sukhumvit Road, Bang Na Tai, Bang Na, Bangkok 10260, Thailand



Logistics Center:

WHA Logistics Park 4, 64/252-253 Moo 4, Eastern Seaboard Industrial Estate, T.Pluakdaeng, A.Pluakdaeng, Rayong 21140, Thailand



Solution Center:

333/131-132, Moo 3, T.Bowin, A.Sriracha, Chonburi 20230, Thailand



Homepage: <https://th.misumi-ec.com/>





Gurugram Head Office & Warehouse



Pune Warehouse



Bengaluru Warehouse

6 Million

Products

2,500+

Brands

50,000+

Stock Items

How to Contact

Customer Service

Tel : +91-124-468-8800

Email : cs@misumi.co.in

Office Hours

Monday–Saturday (9:00 am - 5:30 pm)

Sunday & Public Holiday (Closed)

Gurugram Head Office and Warehouse

Plot no 31, Electronic City,
Phase IV, Udyog Vihar, Sec-18,
Gurugram, Haryana, 122016

Bengaluru Sales Office and Warehouse

Sy Nos.92P,93P to 99P of Iggalur
Village, Attibele Hobli, Anekal Taluk,
Bengaluru Urban District, 562107

Pune Sales Office and Warehouse

Gate No 98/3, Post Kuruli, Murhe
Vasti, Taluka Khed Dist- Pune,
Maharashtra, 410501

Ahmedabad Sales Office

1st & 2nd Floor, RE11, Iscon,
Ambli Rd, Ambli, Ahmedabad,
Gujarat, 380058

Chennai Sales Office

920A, Plot No. 1, 10th Floor,
Olympia Technology Park, Guindy,
Chennai, Tamil Nadu, 600032



Homepage : <https://in.misumi-ec.com/>





MISUMI

MALAYSIA SDN BHD

201001035654 (919578-T)

7 Million

Products

2,000

Brands

50,000

Stock Items



How to Contact

Customer Service

Tel : +60-3-7890-6399

Email : cs@misumi.com.my

Office Hours

Monday–Friday (9:00 am - 6:00 pm)

Saturday (9:00 am - 1:00 pm)

Sunday & Public Holiday (Closed)

*Refers to Local Time.



Malaysia Office:

BO2-C-08, Menara 3, KL Eco City, No. 3,
Jalan Bangsar,
59200 Kuala Lumpur, Malaysia



Homepage: <https://my.misumi-ec.com/>



**8.3 Million**

Products

4,200

Brands

68,800

Stock Items

**How to Contact****Customer Service**

Tel : +62-21-8984-0008

Fax : +62-21-8984-0007

Email : cs@misumi.co.id

Office Hours

Monday-Friday (8:30 am - 5:30 pm)

Saturday (8:30 am - 3:00 pm)

Sunday & Public Holiday (Closed)

*Refers to Local Time.

**Jakarta Office:**Menara Karya, LT. 28. JL. H.R. Rasuna Said Kav
1-2, Kuningan, Jakarta, Selatan 12950, Indonesia**Cikarang Office:**Jababeka Industrial Estate I, Jl. Jababeka XIIB Blok W27,
Cikarang Utara Bekasi, 17530 Indonesia**Homepage:** <https://id.misumi-ec.com/>



8 Million

Products

3,000

Brands

110,000

Stock Items



How to Contact

Customer Service

Tel : +84-222-361-1555

Email : cs@misumi.com.vn

Zalo chat : scan QR code



Office Hours

Monday-Saturday (8:00 am - 5:00 pm)

Sunday & Public Holiday (Closed)

*Refers to Local Time.



Hanoi Head Office:

Lot No.15, TS11 Road, Tien Son Industrial Park,
Dai Dong commune, Bac Ninh province,
Vietnam

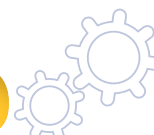


Ho Chi Minh office:

Room 901, 9th Floor Sacom Chip Sang Bldg,
Lot T2-4, D1 St, SHTP, Tang Nhon Phu ward,
Ho Chi Minh city, Vietnam



Homepage: <https://vn.misumi-ec.com/>



MISUMI Catalog Channel

To ensure our customers' conveniences, MISUMI EC platform has been on continuous advancement and innovation.

1. Paper Catalog

Select products from a paper catalog and place order online

Catalogs



2. e-catalog



Operation of E-Commerce Sites in **11 Languages** in **16 Countries**

3. Mobile Application

MISUMI proprietary application is available for both Android and iOS devices



e-catalog Guideline

How to Register

Visit our website in your country

Click **"New User"** or **"Register"** button



1. Input Information 2. Confirm Information 3. Temporary Registration Submitted 4. Confirm E-mail 5. Registration Submitted

Please fill in all required fields before submitting the form. *Mandatory
Kindly be informed that MISUMI does not sell to individuals for personal use (with exception of schools, research institutes, government bodies and welfare organizations).

Login Information

E-mail *	<input type="text" value="E.g.: purchase@misiuri.com"/> <input type="text" value="confirm E-mail"/> <input type="text" value="E.g.: purchase@misiuri.com"/>
Login User ID (E-mail) *	<input type="text" value="E.g.: purchase@misiuri.com"/> <input type="button" value="Use E-mail as Login ID"/>
Password *	<input type="text" value="E.g.: mmpw009"/> <input type="text" value="confirm password"/> <input type="text" value="E.g.: mmpw009"/>

*Between 4 to 15 characters.
*Please do not use your Login ID as password.
*Case-sensitive



Fill in your registration form completely

Enjoy the benefits of MISUMI Customer

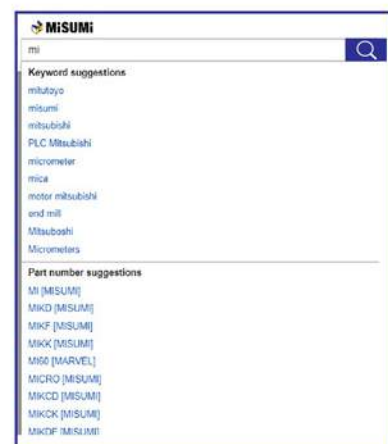
How to Search

Find Product Easier
by Showing Item and Brand Suggestion



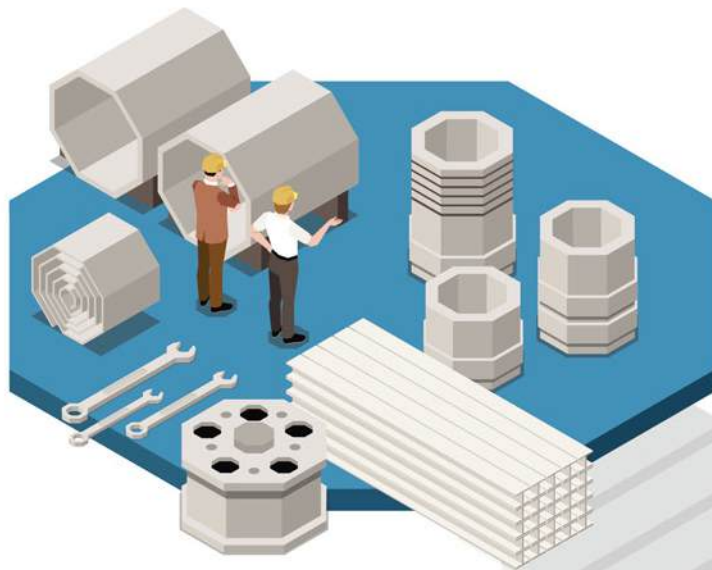
Input the search term / word into the **"Search"** box

The system will recommend the products. Choose product based on your needs.



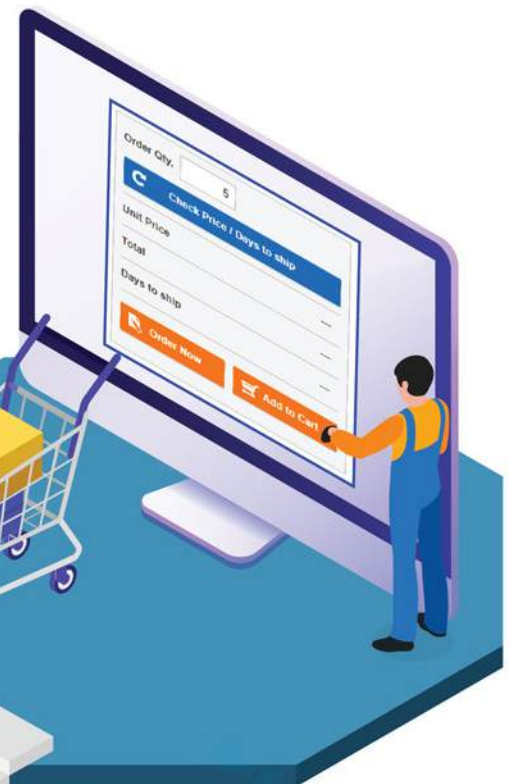
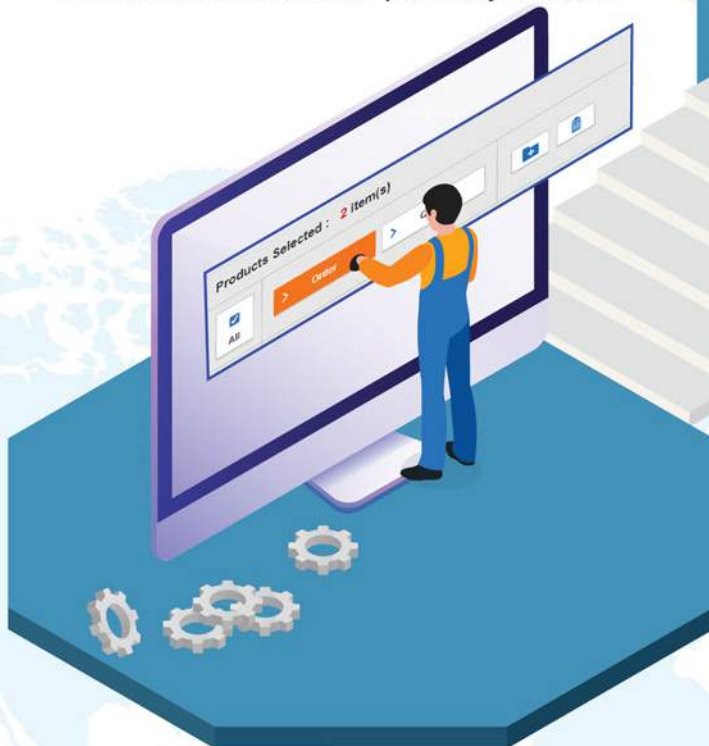
e-catalog Guideline

Product Ordering Flow



Product Selection

Visit our website in your country, log in.
Search and Select for the product you need.



Add to cart

Click "Add to Cart" icon on the product page to add a product to the cart

Request for Quotation or Ordering

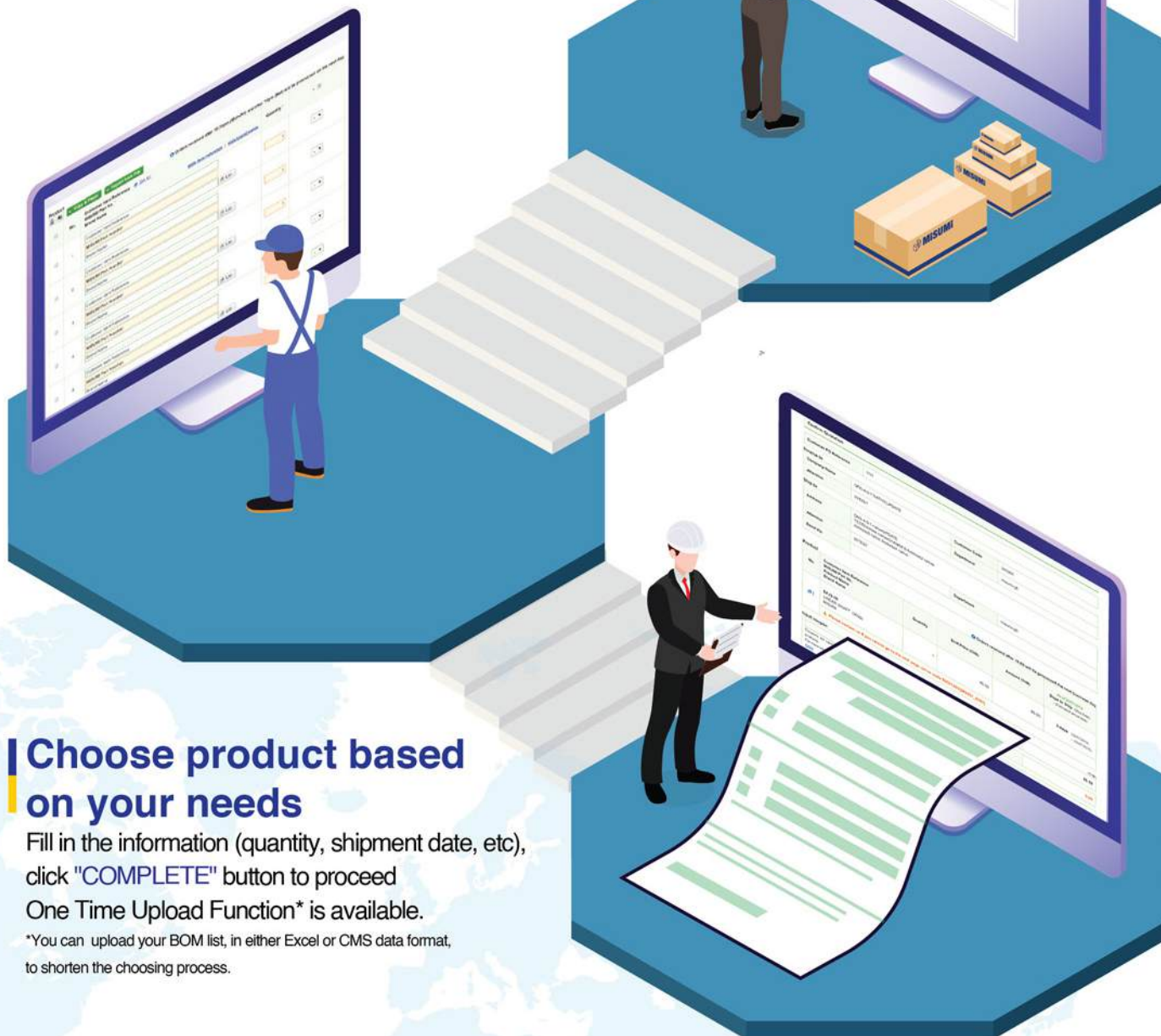
Select the product and Click "Order" or "Quote" button at top of Cart page

e-catalog Guideline

Quotation & Ordering

Visit our Website in your country

log in, and Click "Quote" or "Order" button on right side.



Choose product based on your needs

Fill in the information (quantity, shipment date, etc), click "COMPLETE" button to proceed
One Time Upload Function* is available.

*You can upload your BOM list, in either Excel or CMS data format, to shorten the choosing process.

The quotation /order

is ready to print now !!

Enjoy our on time and fast delivery service.

Global Network





Since fiscal year 2002, which is when the new management structure came into effect, MISUMI Group started full-fledged global expansion. In order to establish the MISUMI QCT business model overseas, enhancing international operations by expanding sales offices, manufacturing sites and logistics sites in tandem.

At present, we are operating a global network with 66 sales offices, 17 logistics sites, and 22 manufacturing sites, mainly in Asia, the Americas and Europe. We now have an overseas sales ratio of over 45% and we are growing as a global company.



66
22

SALES
OFFICES

17

LOGISTICS
SITES

MANUFACTURING
SITES


MISUMI Group Inc./MISUMI Corporation

Idabashi First Building, 5-1, Koraku 2-chome,
Bunkyo-ku, Tokyo 112-8583, Japan

T. +81-3-5805-7050 (main line) F. +81-3-5805-7458

<https://www.misumi.co.jp/english/>

MISUMI USA, Inc.

1475 E Woodfield Rd, Ste. 1300

I Schaumburg, IL 60173, U.S.A.

T. +1-847-843-9105 F. +1-847-843-9107

<https://us.misumi-ec.com/>

MISUMI TAIWAN CORP.

9F-1, No. 126 Nanjing East Road, Sec. 4,
Taipei 10595, Taiwan

T. +886-2-2570-3766 F. +886-2-2570-3767

<https://tw.misumi-ec.com/>

MISUMI SOUTH EAST ASIA PTE. LTD.

331 North Bridge Road, #07-02 Odeon 331,
Singapore 188720

T. +65-6733-7211

<https://sg.misumi-ec.com/>

MISUMI E.A. HK LTD.

Unit 202 2/F, Malaysia Building, 50 Gloucester Road,
Wanchai, Hong Kong

T. +852-8303-2781 F. +852-8303-2782

MISUMI (THAILAND) CO., LTD.

300/24 Moo 1, Eastern Seaboard Industrial Estate,
Soi 5, Tambol Tasith, Amphur Pluakdaeng, Rayong
Province 21140, Thailand

T. +66-33-684-730

<https://th.misumi-ec.com/>

MISUMI KOREA CORP.

1103 World Trade Center, 511, Yeongdong-daero,
Kangnam-Gu, Seoul 06164, Korea

T. +82-2-551-3611 F. +82-2-551-4811

<https://kr.misumi-ec.com/>

MISUMI Europa GmbH

St Martin Tower Wing, Franklinstrasse 61-63,
60486 Frankfurt a.M.

T. +49(0)69-668171-0 F. +49(0)69-668171-360

<https://www.misumi-europe.com/>

MISUMI (CHINA) PRECISION MACHINERY TRADING CO., LTD.

10th Floor, 1st Tower, Enterprise Centre, 128 Tianmu
Road West, Jing'an District, Shanghai 200070, China

T. +86-21-6391-7080

F. +86-21-6391-7602

<https://www.misumi.com.cn>

MISUMI INDIA Pvt. Ltd.

Plot no 31, Electronic City, Phase IV, Udyog Vihar,
Sec-18, Gurugram, Haryana, 122016

T. +91-12-4468-8800

<https://in.misumi-ec.com/>

MISUMI MALAYSIA SDN. BHD.

BO2-C-08, Menara 3, KL Eco City, No. 3,
Jalan Bangsar, 59200 Kuala Lumpur, Malaysia

T. +60-3-7890-6399

<https://my.misumi-ec.com/>

PT. MISUMI INDONESIA

Menara Karya, LT. 28. Jl. H.R. Rasuna Said Kav 1-2,
Kuningan Jakarta, Selatan 12950, Indonesia

T. +62-21-8984-0008

F. +62-21-8984-0007

<https://id.misumi-ec.com/>

MISUMI VIETNAM CO., LTD.

Lot No.15, TS11 Road, Tien Son Industrial
Park, Dai Dong commune, Bac Ninh province,
Vietnam

T. +84-222-361-1555

<https://vn.misumi-ec.com/>

MISUMI MEXICO, S. DE R.L. DE C.V.

Av. De Las Fuentes 74, Int. B

Parque Industrial FINSA

El Marques, Queretaro, 76246, Mexico

T. +52-442-672-7661

<https://www.misumimex.com>

The background of the top half of the page is a dark, textured surface with several vertical metal rods and tool bits of various shapes and sizes, some with threaded ends, arranged in a row. The MISUMI logo is in the top left. The main title 'MISUMI offers' is in large white font, and 'One-Stop Shop Service' is in a smaller white font on a yellow rectangular background.

MISUMI offers

One-Stop Shop Service

providing “Time Value” to customers by pursuing “Reliable, Quick Delivery”. All varieties of FA manufacturing equipment parts, die and mold components, tools, consumables and MTO products are available.

MISUMI provides part types and size variations configurable at the micron-level. We save customers valuable time by lessening the burden related to designing parts, procurement, maintenance and so on. Time saved can be better spent by our customers toward intellectual production such as product concept development and design work.

MISUMI offers a service that makes customer’s production material procurement process efficient by harnessing [the MISUMI QCT Model, which aims to deliver high quality \(Q\) at low cost \(C\) with reliably quick delivery times \(T\), to serve our customers.](#)

This is MISUMI’s value proposition of “Time Strategy”.

MISUMI is always ready to meet the needs and provide better services to continue assisting your company to grow and develop further.

It's all about TIME

